



# SHIP Operations and IHC Workgroup Report to the Idaho Healthcare Coalition October 14, 2015

## **SHIP OPERATIONS:**

### **SHIP Staffing:**

- **Report Items:**

- SHIP Operations hired two new employees, Kym Schreiber and Taylor Kaserman. Kym filled the Patient Centered Medical Homes (PCMH) Transformation Project Manager position previously held by Heather Clark. She has experience in both IDHW Division of Medicaid Idaho Medicaid Health Homes project and Behavioral Health. Taylor, a recent graduate of Boise State University with a Bachelor of Science degree in Political Science, accepted the Administrative Assistant II position, and is concurrently pursuing a Masters in Public Administration focusing on state and local policy. Both employees started full time October 05, 2015.
- The HIT/Payer Project Manager Position remains unfilled at this time; we anticipate posting this position in late October.

### **SHIP Contracting/Request for Proposal (RFP) Status:**

- **Report Items:**

- The PCMH Contract has been awarded to Brilljent, LLC and funds for this contract were released by the Center for Medicare and Medicaid Innovation (CMMI) on October 7, 2015. Anticipated start date is mid-October, 2015.
- The Data Analytics RFP was posted for competitive bid on October 7, 2015. The pre-proposal conference is scheduled on 10/15/2015. Venders will have 30 days from the pre-proposal conference date to submit RFPs.
- The State Evaluator Solicitation Proposal and two Community Emergency Medical Services (CHEMS) contracts are in development.

### **Regional Collaboratives (RC):**

- **Report Items:**

- All Districts are in the process of hiring QA/QI Specialists. All Districts have established RC Executive Leadership Teams. Department of Health and Welfare (DHW) staff conducts weekly phone conferences with the Public Health District (PHD) Directors and SHIP staff.
- The RC November Kick-Off Workshop is under development and approximately 60 attendees are expected.
- Contract monitoring and invoicing is in place.

## **Regional Collaboratives (RC) (continued):**

- **Next Steps:**
  - Continue November 5th Kick-Off planning.
  - Establish support channels for newly hired SHIP Managers.
  - Finalize proposed RC structure by November 5th Workshop meeting.

## **ADVISORY GROUP REPORTS:**



### **Telehealth SHIP Subcommittee:**

- **Report Items:**
  - The Goal 2 subcommittee of the Telehealth Council will develop a roadmap to operationalize and expand telehealth services in SHIP PCMHs and CHEMS.
  - A planning meeting will be held November 10, 2015 from 8:00 am – 5:00 pm at the Best Western Vista Inn in Boise, ID. Bracke and Associates will facilitate this meeting and 18 stakeholders are expected to attend.
  - The Telehealth Charter is being drafted and will be presented for approval at the November 18, 2015 IHC meeting.
- **Next Steps:**
  - Develop a telehealth expansion plan during the November 10, 2015 planning meeting.
  - Identify assessment criteria for Telehealth provider sites.
  - Identify assessment criteria for CHEMS providers.
  - Finalize the Telehealth Charter.



### **Community Health Workers:**

- **Report Items:**
  - CHW Advisory Group meetings will be held on September 21st, September 25th, and October 6th.
  - CHW Training Committee will be meeting for a full day planning session on October 15, 2015. We anticipate having over 30 stakeholders.
  - The CHW is looking forward to engaging with Boise State University, Saint Alphonsus Health System, and Medicaid.
- **Action Items:**
  - Approval of the CHW Charter.
- **Next Steps:**
  - Following CHW Training committee stakeholders meeting on October 15, CHW Advisory Group will propose training curriculum and delivery methods to the IHC at their November meeting.

**Community Health EMS:**

- **Report Items:**
  - Last Meeting of CHEMS Advisory Group: September 23, 2015.
  - Emergency Medical Services Advisory Committee meeting was held on October 7, 2015.
  - EMS agencies selection – planned to be completed by January 2016. Somewhat dependent on PCMH selection. Initial readiness assessment to start by the end of October.
  - Program Handbook – finalized by the EMSAC taskforce meeting on October 7<sup>th</sup>.
  - SHIP staff met with Chief Gray from Blackfoot Fire Re: program update.
  - CHEMS Charter – ready for approval by the IHC.
- **Action Item:**
  - Approval of CHEMS Charter.
- **Next Steps:**
  - Formalize collaboration agreement with Ada County Paramedics.
  - Identify metrics and reporting process.
  - Continue supporting Blackfoot Fire and assist in engagement with regional stakeholders.
  - Finalize readiness assessment criteria.
  - Continue outreach and marketing efforts.

**Oral Health Alliance:**

- **Report Items:**
  - (Last OHA meeting: Sept. 16, 2015) - The Oral Health Advisory (OHA) Group has been encouraged to find willing candidates for each Regional Collaborative (RC) should there be an opportunity for oral health representation. While there is no assumption that RCs will include oral health or a specific oral health representative and the OHA understands that RC chairs maintain the authority to create their infrastructure as they see appropriate, we stand ready to assist the IHC and SHIP with names of vetted and interested potential oral health candidates. Interested RC chairs can contact Jennifer Wheeler, executive director of the Idaho Oral Health Alliance, [jwheeler@idahooralhealth.org](mailto:jwheeler@idahooralhealth.org).
  - The OHA continues in its research phase and participated in an initial meeting with Qualis Health to learn about available research and resources describing how oral health has been introduced into the PCMH model in other systems. A white paper addressing this vision can be found at <http://www.safetynetmedicalhome.org/sites/default/files/White-Paper-Oral-Health-Primary-Care.pdf>.

## **Oral Health Alliance (continued):**

- The OHA has recruited co-chairs: Rick Ferguson, DDS, MS, and Angie Bailey, RDH-EA, MSDH, and has named Samantha Kenney, RDH-EA, to serve as a representative on the Population Health Workgroup. Carolyn Brammer, RDH-EA, represents the OHA for the Community Health Worker Advisory Group.
- **Next Steps:**
  - The OHA Group continues research in order to develop recommendations relating to SHIP and the integration of oral health into the medical neighborhoods.

## **WORKGROUP REPORTS:**



### **IMHC:**

- **Report Item:**
  - The workgroup met September 30<sup>th</sup> and reviewed the Final PCMH Application (Version 0.5); additional comments, questions and considerations were shared by members for incorporation by SHIP into the final version being presented to the IHC. General demographics about the clinics submitting interest applications were shared; 134 total clinics representing all seven health districts.
- **Action Item:**
  - Review the final application produced by the IMHC for distribution October 2016.
  - Review the timeline and overview of selection criteria created by SHIP staff.
- **Next Steps:**
  - IMHC will become an ad-hoc group, meeting as business needs arise.



### **Health Information Technology:**

- **Report Item:**
  - HIT continues to monitor the progress on the Data Analytics RFP process.
  - The HIT webpage has been updated with meeting documents, a brief history summary and a section dedicated to RFP process updates for the public.
  - Office of the National Coordinator (ONC) provided on-site Technical Assistance (TA) during the September HIT Workgroup meeting. Patricia MacTaggart provided updates on the national HIT strategy and provided feedback on Idaho's activities and plan.
- **Next Steps:**
  - HIT will engage in discussion with Dr. David Kendrick of Oklahoma, a state who has successfully managed their HIT transformation efforts. This technical assistance session is part 2 of 2 requested by HIT to CMMI.
  - Ongoing monitoring of the Data Analytics RFP process until an award is made by the Department.

**MPW****Multi-Payer:**

- **Report Item:**
  - Mercer continues to work with MPW payers regarding collection of baseline financial data required by CMMI for the SIM grant. Data collection began in September.
  - The Center for Medicare and Medicaid Innovation (CMMI) contracts with Manatt to support SIM grantees. IDHW requested technical assistance from Manatt to explore processes to engage the self-funded insurers, brokers, and organizations about participating in the PCMH model. Manatt conducted interviews in Idaho and nationally. They will prepare recommendations, strategic direction, and a project summary and submit to IDHW by mid-September.
  - The MPW Workgroup proposal and the Idaho Multi-Payer Payment Transformation summary were presented to the IHC for approval at the September, 2015 meeting.
- **Action Item:**
  - The MPW charter will be presented for approval at the October 14, 2015 IHC meeting.

**CQM****Clinical/Quality Measures Quality Measures Workgroup:**

- **Report Item:** CQM Workgroup met September 30, 2015.
  - Qualis presented on Healthy Hearts Northwest (H2N) Clinical Measures.
  - The Workgroup members received information regarding status of quality measures recommendations presented to the Health Information Technology (HIT) Workgroup.
- **Action Item:** The next CQM Workgroup meeting is October 27, 2015.

**BHI****Behavioral Health:**

- **Report Item:**
  - Site visits with the Idaho Medicaid Health Home Project to conduct a Behavioral Health Integration Survey are being scheduled in October.
  - The National Academy of State Health Policy technical assistance site visit is scheduled for November 3<sup>rd</sup> and 4<sup>th</sup> and will be featuring several events.
  - November 03, 2015, NASHP technical expert Christina Collins will be presenting on behavioral integration including solutions for common challenges experienced by other states.
  - November 06, 2015, Dr. Tillman Farley will be presenting at the PCMH meeting on the benefits of integrating behavioral into PCMHs and solutions to common barriers.
- **Next Steps:**
  - Scott Carrell will provide the BHI Sub-Committee with an IHDE presentation in October.

**Population Health:**

- **Report Item:** Last meeting was October 7, 2015.
  - PHW Charter approved by the group.
  - PH Workgroup received report on RCs, CHEMS and CHW, and received updates from workgroup members.
  - Workgroup discussed population health measures and how they will be addressed by SHIP.
  - PH Workgroup finalized the definition of the medical-health neighborhood CHW.
- **Action Item:**
  - Approval of the PHW Charter.
  - Proposing the definition of the medical/health neighborhood.
- **Next Steps:**
  - Next PHW meeting is scheduled for December 2, 2015 3:00 – 4:30.
  - Draft agenda includes:
    - Review of the Idaho Wellness Guide.
    - Review of the Network of Care solution to the population health measures.
    - Presentation from Brilljent depending on availability.
  - In lieu of new CMMI guidelines, PHW will be proposing population health measures to IHC in November.