



Statewide **Healthcare
Innovation** Plan

Interest Webinar

September 20, 2016

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Objectives & Topics

1.	Participants will gain an understanding of the history and context of healthcare reform currently taking place in Idaho. <ul style="list-style-type: none">• Background of the Statewide Healthcare Innovation Plan (SHIP)
2.	Participants will gain an understanding of SHIP in the areas of Patient Centered Medical Home (PCMH) transformation, Health IT connectivity, and analytics production and reporting, and payment reform efforts. <ul style="list-style-type: none">• Overview of SHIP
3.	Participants will gain an understanding of the monetary and technical assistance incentives as well as requirements of the program should they opt to apply and participate. <ul style="list-style-type: none">• Why join SHIP?• What are the requirements to participate?• What does participation look like?• What are the time commitments for participation?• PCMH transformation and participation incentive payments
4.	Participants will gain an understanding of the clinic selection criteria, recruitment timeline for Cohort 2 and support/ resources available during the application submission process. <ul style="list-style-type: none">• How to apply
5.	Questions & Answers



Section 1. Background of the Statewide Healthcare Innovation Plan (SHIP)

Participants will gain an understanding of the history and context of healthcare reform currently taking place in Idaho.





Background of SHIP

- The State Innovation Models (SIM) Initiative is a federal program operated by the Center for Medicare and Medicaid Innovation (CMMI), under the Centers for Medicare & Medicaid Services (CMS).
 - IDHW received a Round Two Award in 2014
- The Idaho SHIP is a forward-thinking, solution-oriented and patient-centered approach to achieving the triple aim:
 1. Improved health outcomes
 2. Improved quality and patient experience of care
 3. Lower costs of care for all Idahoans
- Through the achievement of seven identified goals, Idaho hopes to improve quality and experience of care for all Idahoans



The Shifting Landscape of Healthcare

- CMS and other payers are shifting from the current fee-for-service, volume-based payment model to value-based payment models
- SHIP administration is working with all payers within the state of Idaho to transform payment methodology from volume to performance based value. This includes:
 - Supporting primary care practices in successful transformation towards becoming a PCMH
 - Supporting primary care practices in understanding changing healthcare finance and alternative payment models
- Idaho Medicaid implemented a tiered payment structure in 2016 to incentivize PCMH development



Section 2. Overview of SHIP

Participants will gain an understanding of SHIP in the areas of PCMH transformation, Health IT connectivity, and analytics production and reporting, and payment reform efforts.





Overview of SHIP

- SHIP is a large system transformation effort that includes IDHW and community stakeholders.
 - Idaho Healthcare Coalition
 - Advisory Groups and Workgroups
 - SHIP Staff
 - Contractors
 - Project Management, Data Analytics, PCMH training & technical assistance, State Evaluation Team, and Idaho Health Data Exchange
 - PHD Staff
 - Regional Collaborative

Governance

Transforming Idaho's Healthcare system

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IHC Idaho Healthcare Coalition

Leading Healthcare Reform in Idaho

Healthcare reform and redesign started in Idaho long before the passage of the Affordable Care Act (ACA). Dating back to 2007, Idaho identified the need to transform our volume-based healthcare system to a value-based system. Since then Idaho stakeholders from across professions and across our State have set about transforming our healthcare system. The major milestones include:

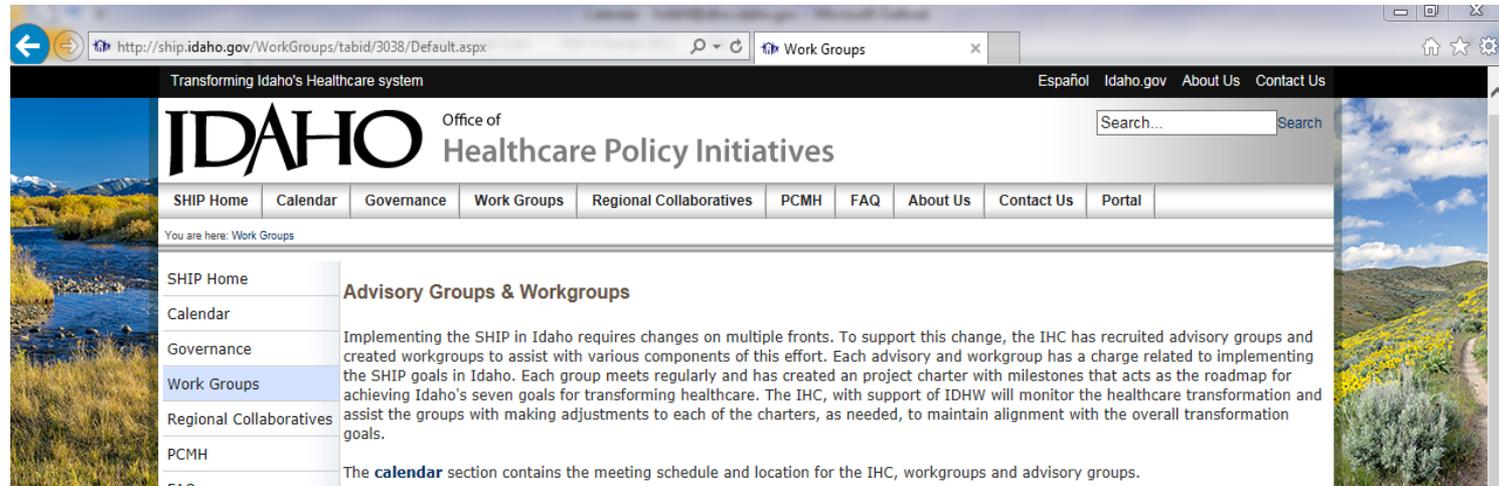
2007 Gov. Otter convenes Healthcare Summit	2008 Idaho Health Data Exchange established	2013 Idaho awarded CMMI Planning grant to develop SHIP	2015 Idaho begins 4-year CMMI Test Model Grant
2008 Gov. Otter tasked Selection Committee on Health Care	2010 Idaho Medical Home Collaborative established	2014 Gov. Otter establishes Idaho Healthcare Coalition (IHC)	

Membership
IHC Members

Goal Charters
Goal Charter 1
Goal Charter 2
Goal Charter 3
Goal Charter 4
Goal Charter 5
Goal Charter 6
Goal Charter 7

Meeting Documents
September 2016
August 2016

Advisory Groups and Workgroups



- **IHC – Work Groups**
 - HIT & Data Analytics Workgroup
 - Multi-payer Workgroup
 - Clinical/Quality Measures Workgroup
 - Population Health Workgroup
 - Behavioral Health Integration Workgroup
 - Idaho Medical Home Collaborative
 - Community EMS Workgroup
- **Advisory Groups**
 - Telehealth Council
 - Community EMS Worker Task Force
 - Idaho Health Professions Education Council

SHIP Staff

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INTRODUCTION

SHIP is a CMMI grant that is anticipated to last from February 2015 to February 2019. The grant was applied for and awarded to the Idaho Department of Health and Welfare (DHW). SHIP is a huge system transformation effort that includes many entities from DHW and the community.



Director: Richard Armstrong
Deputy Director: Denise Chuckovich

Office of Healthcare Policy Initiatives
Administrator:
Cynthia York

Division of Behavioral Health
Administrator:
Ross Edmunds

Division of Public Health
Administrator:
Eite Shaw-Tulloch

Division of Medicaid
Administrator:
Lisa Hellinger

CONTRACTORS

- Project Management
- Data Analytic
- PCMH
- Public Health Data Exchange

REGIONAL HEALTH COLLABORATIVES

7 TOTAL

SHIP Staff: As part of the grant, eight full time staff positions have been allocated. The team members salaries are paid with the federal grant dollars (<10% of the budget). The staff are DHW employees within the Office of Healthcare Policy Initiatives which is housed within the Director's Office.

SHIP Team: DHW staff members come from across the whole agency. These team members are subject matter experts and leaders in various areas including Medicaid, Public Health, Welfare, and Behavioral Health.

Contractors: SHIP utilizes multiple contractors to assist with various components of the project. These contractors provide subject matter expertise, skills and resources needed to implement the change and advance the project goals.

Regional Health Collaborative: As part of the Public Health Districts, Regional Health Collaboratives are responsible for supporting patient-centered medical homes providers and establishing the medical neighborhood. These locally based entities contracted with SHIP to support this critical role.

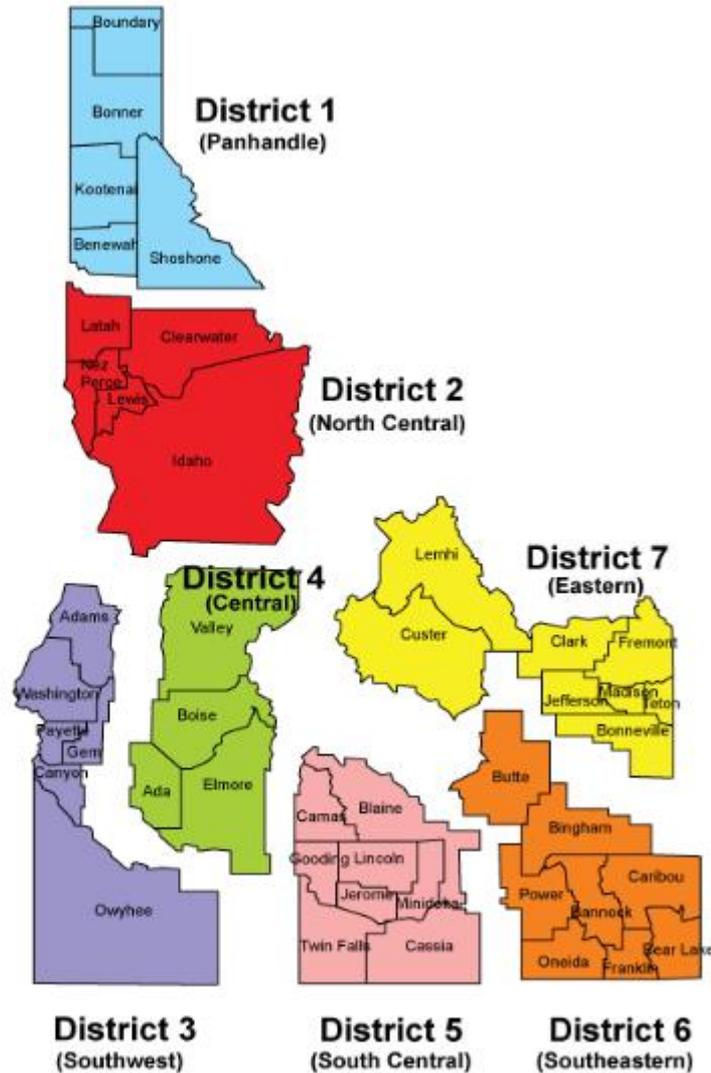


Contractors

- **Mercer**
 - Operations Plan
 - Master Project Management Plan
 - Communications Plan
- **Idaho Health Data Exchange**
 - PCMH Connectivity
 - Data for Analytics Vendor
- **Public Health Districts**
 - 3 SHIP Staff members
 - RC and Medical/Health Neighborhood support
- **Briljent**
 - PCMH Transformation
 - Incentive distribution

Regional Collaboratives

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Section 3. Why join SHIP? What are the requirements to participate? What does participation look like? What are the time commitments for participation?

Participants will gain an understanding of the monetary and technical assistance incentives as well as requirements of the program should they opt to apply and participate.



Why join SHIP?

- SHIP aims to transform Idaho's healthcare system by:
 - Transforming primary care practices into PCMHs
 - Improving care coordination through the use EHRs and health data connections
 - Establish and maintain seven Regional Collaboratives
 - Improve rural patient access to PCMHs by developing virtual PCMHs
 - Build a statewide data analytics system
 - Transform payment methodology from volume to value
 - Reduce healthcare costs



What are the requirements to participate?

- A primary care practice or a specialty practice providing primary care services
- A clinic ready to implement the PCMH model of care
 - Are there any other significant changes your practice is going through and/or will implement in the next year (including an EHR change)?
- An engaged Physician/ Provider Champion, clinic administration, and a dedicated transformation team
- A completed PCMH application
- Signed agreements with PCMH Contractor, IHDE, and MOU with IDHW



What's in it for me if I have already implemented PCMH?

- If you've already implemented PCMH or are currently nationally accredited, you will receive technical assistance from subject matter experts in order to achieve advanced PCMH principles such as
 - Behavioral health integration
 - Care management
 - And other individualized practice focused QI activities



What does participation look like?

- **PCMH**

- Complete a readiness assessment
- Participate in a minimum of 75% of the coaching sessions
- Participate in at least a minimum of 70% of the PCMH webinars
- Attend the learning collaborative
- Complete a transformation plan
- Utilize PCMH transformation team to maximize all resources provided

*Optional: CHW training

*Optional: Telehealth webinars

- **Data**

- Bi-directional connection with IHDE
- Provide data for Clinical Quality Measures (CQMs)

- **RC**

- Inclusion in collaborative and medical health neighborhood

- **State Evaluator**

- Yet to be determined but may include patient engagement surveys, focus groups, evaluation of SHIP participation



Data Connection Benefits

- Bi-directional connection with IHDE
- Satisfies a couple Medicaid tiered payment structure requirements
 - View access to IHDE
 - Bi-direction with IHDE
- Track and improve CQM performance
- Compare CQM performance across state



Virtual PCMH

- Based on community needs and resources, the following may be used to establish a Virtual PCMH
 - Expand the PCMH team to include local Community Health Workers (CHWs)
 - Engage local Community Health Emergency Medical Services (CHEMS) personnel to participate in the PCMH team
 - Utilize telehealth technology to access and coordinate with healthcare specialists not available in the community



State Evaluator

- Monitors and evaluates SIM grant activities
 - To support continuous quality improvement efforts of the State
 - By using core metrics and accountability targets
- State level data collection efforts are planned to interface with clinic workflows and to place minimal time and effort on clinic staff for data collection



What are the time commitments for participation?

- PCMH assessment
 - 1-2 hours per year
- Communications with PHD staff
 - 8 hours per month
- HMA coaching calls
 - 1 hour per month
- Learning collaborative
 - 8 hours per year
- Optional onsite visit
 - 2 hours per year
- Webinars
 - 6 hours per year
- EHR connection
 - Varies based on EHR capabilities
 - Clinical quality measure improvement as determined by clinic
- State evaluator
 - Yet to be determined

*Times are approximate



Participation Incentives

- PCMH Incentives

- SHIP participation incentive payment*: **\$10,000.00**
 - National PCMH recognition or accreditation*: **\$5,000.00**
 - Virtual PCMH designation*: **\$2,500.00**
 - TA assistance from PCMH contractors
- *Retention of payment is subject to terms of Clinic Agreement*

- EHR Connectivity Incentives

- First year of the annual IHDE license
 - One-time interface connection fee
- * EHR maintenance fees not included*



Technical Assistance Value

- Technical assistance from PCMH contractors and PHD staff
 - Transformation assistance, quality improvement, training in PCMH and guidance in PCMH accreditation application
- Data and quality measures training
 - IHDE training
 - Data analytics training
- State evaluator
 - Data collection and quality improvement assistance and training



Section 4. How to apply

Participants will gain an understanding of the clinic selection criteria, recruitment timeline for Cohort 2 and support/ resources available during the application submission process.





PCMH Selection Criteria

For Cohort 2 participation

The IHC adopted the following selection criteria on September 14, 2016:

- Physician Champion identification & engagement
- Geographic location in the state
- Electronic Health Record & Connectivity
- PCMH familiarity
- Rural/ Urban/ Suburban location

Networked clinic organizational cap:

- For Cohort 2 clinic selection, a network clinic organization may have up to 3 clinic sites in a single region, and up to 5 clinic sites statewide. This clinic site cap ensures equitable opportunity for all interested clinics in Idaho.



Final PCMH Application

- All applications will be submitted online beginning Monday, October 3, and closing **Friday, October 28, 2016**.
 - All clinics that submitted an Interest Survey will be emailed an invitation to apply
 - All clinics contacted to complete the Interest Survey will be contacted to apply
 - 52 total questions related to PCMH transformation & Physician/ Provider Champion, Health IT, and Behavioral health integration. **Selection criterion questions are bolded for easy identification.**
 - Final notification of clinic selection for Cohort 2 is anticipated to occur during the first week of **December 2016**



Want to Apply for SHIP?

Application Webinar

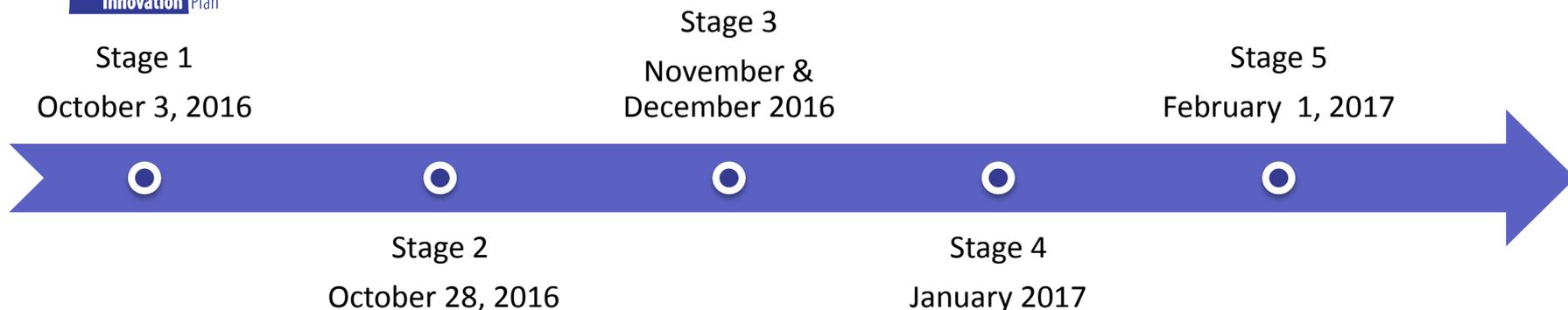
- Wednesday, October 5, 2016
 - 1:00 – 2:00 PM MT
 - Zoom Meeting: <https://zoom.us/j/889832683>
 - Dial: +1 646 558 8656 (US Toll) or +1 408 638 0968 (US Toll)
 - Meeting ID: 889 832 683
- Objectives & Topics
 1. SHIP PCMH application submission process
 2. Selection Criteria
 3. How to Apply
 4. Next Steps
 5. Questions & Answers



Cohort 2 Enrollment Packet

- From IDHW
 - Congratulations and welcome letter introducing contractors and resources available
 - MOU detailing participation with SHIP (to be signed and returned to IDHW)
- From IHDE
 - Agreement explaining data connectivity (to be signed and returned to IHDE)
- From Briljent
 - Clinic Agreement outlining PCMH participation expectations and benchmarks (to be signed and returned to Briljent)

SHIP PCMH Application & Selection Process Timeline



Stage 1: Final PCMH Application will be posted on SHIP.idaho.gov website. SHIP team will email notification to clinics whom were notified to complete the SHIP Interest Survey and Cohort 1 applicants not selected for participation.

Stage 2: Final PCMH Application submission deadline.

Stage 3: Review of applications and selection of clinics will occur in November. Selected clinics for Cohort 2 will be notified via phone and email at the beginning of December. Public announcement and presentation of selection to the IHC will occur on December 14, 2016.

Stage 4: Clinic enrollment into Cohort 2 of SHIP.

Stage 5: Start of the Idaho Model Test Grant Year 3.



Summary

- What is SHIP?
- Why do I want to participate?
 - What's in it for me?
- How does it work?
 - What do I have to do?
- Who is involved?
- When do I apply?
 - Timeline



Section 5. Questions & Answers





Questions?

For more information:

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Thank you!

