

# Eastern Health Collaborative Update

## RC Summit 2017

### **Successes**

Eastern Health Collaborative (EHC) is constructed of members from SHP primary care clinics along with the Executive Team and PHD SHIP staff. This membership model allows EHC to have a few advantages in accomplishing the mission of EHC and achieving the quadruple aim; lower cost of care, improved health outcomes, better patient experience, and increase provider satisfaction.

This is accomplished through regular meetings that utilize three main points during each meeting which will highlight work and success in our region.

### **Health Outcomes, Medical-Health Neighborhood, and PCMH transformation**

Clinical quality measures were identified by EHC and all clinics agreed to share and aggregate results to show progress toward goals in region. Clinical quality measure results also help to identify gaps in care or resources that affect achieving better health. Medical-Health Neighborhood members are identified that could help address these gaps in resources/care and are invited to present and make clinical-community linkages to help improve communication. Successful presentations have come from organizations providing free prescriptions, Idaho Parents Unlimited, Tobacco Cessation services, diabetes educators as well as others. These presentations also are done by the clinics themselves. These presentations help to share best practices among clinics, increase communication between providers, provide resources in own community about programs or services that they provide. These presentations has been well received and clinics continue to ask for more clinic presentations and offer to provide their own as well. Of note, we have also started facilitating a care coordinator call in region to help promote discussion between care coordinators and what services and examples they have been working that week. This has led to many discussions on current situations or challenges and has created a resource base for these care coordinators to help each other.